

Cherry Hill Resort

2022 Season Pass F.A.Q.

- **What is the difference between the King of the Hill Season Pass and the Season Splash Pass?**

The King of the Hill Season Pass is the best value pass to Cherry Hill. It includes unlimited fun at Cherry Hill from April 1 – October 30! This means you can enjoy unlimited: Waterpark, Mini Golf, Jungle Maze, Battlestar Blasters, The Rock, Aeroball, Hamster Haven, Jr. Jungle Boats, and Scary Hill (Height and Age restrictions apply for certain activities). You also receive select discounts on Cherry Hill food, camping, gift shop purchases and discounts for friends on Buddy Days.

The Season Splash Pass provides unlimited waterpark activities all Summer long (Memorial Day – Labor Day)

- **What Season Pass should I get for my child?**

Children who will be turning 4 years old ON OR BEFORE May 27, 2022, are required to have a Regular (Age 4-59) age Season Pass. Infants or Toddlers (Age 0-3) are required to have an Infant/Toddler Season or Daily Pass when coming to Cherry Hill. Visit our website www.cherry-hill.com for more information about our Infant/Toddler swim diaper AND cover policies.

Children who turn 4 during summer 2022 (AFTER May 27, 2022) AND had purchased an Infant/Toddler Season Pass BEFORE May 27, 2022 can have their child's season pass changed to a Regular (Age 4-59) season pass FREE of Charge for the remainder of the 2022 season.

Please note that if you wait until your child turns 4 to purchase a season pass you will be required to purchase that pass at the current rate (Passes subject to availability)

- **Will Season Passes sell out for 2022?**

Because of a huge increase in demand for our Season Passes in 2021 we unfortunately sold out by June 6, 2021. We anticipate that there will be a large demand for 2022 Season Passes again and would remind all of our guests that **there are limited season passes available**. Season Passes are limited to maintain a high-quality atmosphere that our guest expect at Cherry Hill and for the safety of everyone who visits. We would strongly encourage you to purchase your season passes early as availability of any season passes are NOT guaranteed.

- **Will I receive a Free All Day splash Pass when I purchase my 2021 Season Passes?**

Yes! Each Regular or Senior Season Pass purchased during our Thanksgiving Sale (November 25, 2021 – November 28 2021) will receive one Free 2022 All Day Splash Pass.

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2022 Season Pass F.A.Q. (Cont.)

- **Do I need to have a picture for each Season Pass guest?**

Yes. All guests that have season passes at Cherry Hill are required to have an up-to-date picture attached to their Season Pass, no exceptions. Season Passes are non-transferrable and are only valid for the person pictured on their pass. Guests that do not have a picture attached to their season pass will be required to take their picture at a ticket window before entering. You can upload your own pictures to your season passes by logging onto your member portal account OR come to any Cherry Hill ticket window and our employees would be happy to take your picture. Season Pass pictures are only used for verification at the time of admission.

- **Can I get my Season Passes Printed Before Christmas?**

Yes! Please ensure that you have uploaded all pictures of each individual on your account and contact our Main Office anytime before December 22, 2021 and we can print your season passes and have them available for pick up, or mail them to you.

- **What do I need to do if I did not use my 2021 Season Pass(es)?**

Guests that have unused 2021 Season Pass(es) (Splash or King) can have their passes applied to the 2022 season. Any season passes that were used at any time during 2021 are NOT eligible to be rolled over to 2022. Please contact our Main Office if you think your passes were not used, or if you have any other questions. Please note, unused 2021 season passes WILL NOT be automatically renewed for you.

- **What if I didn't use my FREE All Day Splash Pass that came with my 2021 Season Pass Purchase?**

- Unfortunately, all FREE All Day Splash Passes that came free with the purchase of any 2020 or 2021 Regular or Senior Season Passes have expired and can no longer be used. Be sure to purchase your 2022 season passes over our Black Friday Sale (November 25-28) to get a FREE 2022 All Day Splash Pass with every Regular or Senior Season Pass purchased.

- **How do I know if my season pass was used during 2021?**

You may contact our Main Office if you have any questions regarding the use of your 2021 season pass(es). Please note, any season pass(es) that were used during the 2021 season will NOT be eligible for rollover to 2022.

- **Can I transfer an unused Season Pass to a different individual?**

Season pass(es) that have not been used are eligible to be transferred to a different guest. Guests will need to contact our Main office to make this change BEFORE November 1, 2020.