

Cherry Hill Resort

Covid-19 New Policies & F.A.Q

Policies and Procedures are subject to change without notice, please check back frequently for the most up to date information. Thank you for interest in Cherry Hill!

Warning

Guest and Employee safety is our #1 priority at Cherry Hill. We have enhanced many health and safety measures to help keep you, our other guests, and our employees safe.

Covid-19 is an extremely contagious disease that can unfortunately lead to severe illness and death. Regardless of preemptive measures, public places where people are present produce an inherent risk of exposure to Covid-19. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable.

By visiting Cherry Hill, you voluntarily assume all risks related to exposure to Covid-19.

What Cherry Hill is doing to Keep our Guests and Employees Safe

1. All Guests and Employees are asked to stay home if showing any symptoms of Covid-19:

Guests that have any of the following symptoms should not come to Cherry Hill; Fever, Sore Throat, Diarrhea, Nausea, Shortness of breath, Cough, Muscle pain, Loss of taste or smell

2. Chairs, Loungers, Tables and Umbrellas Have Been Removed:

To help keep our park safe and sanitized for all guests and eliminate touch points we have temporarily removed all seating for guests. Guests are more than welcome to bring their own camp chairs, loungers, etc. to use. Pop up canopy tents are NOT permitted at Cherry Hill

3. Guests Will be Required to Practice Social Distancing at all Times:

Guests are asked to socially distance themselves by household six feet apart in our pools and all deck areas. Pools will have a regulated capacity limit. Groups of more than 50 are NOT currently permitted at Cherry Hill.

4. Queue Lines & Water Slides:

Unlike pools, Water slide attractions naturally allow for social distancing. Social distancing will need to be maintained by all guests in all queue lines. Tube trains on Cardiac Canyon will not be permitted at this time.

5. Face Masks are Strongly Encouraged:

We will be requiring all employees to wear facemasks. Lifeguards guarding pools will not be wearing masks at their guard stations. Guests are also recommended to wear facemasks. All face coverings must be removed when getting into any water attraction.

6. Attractions or Activities That Will be Temporarily Closed:

- a. Some activities in the Jungle Maze area of the park will be temporarily closed (Aeroball, Hamster Haven, and Battlestar Blasters) due to the hands on nature of these

activities. We are hopeful that we will be able to open more of these activities for our guests soon.

- b. The Pirate ship located in Pirates cove will be closed to eliminate multiple touch points and to keep our guests safe
- c. Cabanas will be closed for Memorial Day Weekend (May 22, 23, 25)

7. Sanitization of Water Attraction Tubes and Mats:

- a. Pools, slides, and water attractions are sanitized with chlorine. Chlorinated water acts as a disinfectant, killing bacteria and viruses very quickly, as such, all tubes and mats used are continuously being sanitized with each use.
- b. Lifeguards will encourage all guests in our Lazy river to flip over tubes before and after use to ensure they are sanitized regularly.
- c. Tubes in Cardiac Canyon are exposed to waterfalls and rapids that cover the tube in chlorinated water every use.
- d. Mats at Double Dragons Waterslide are submerged in Chlorinated water.
- e. Our Employees will also be frequently sanitizing high contact touch points.

8. Increased Sanitization and Cleaning of Restroom Facilities

We are committed to maintaining a high standard of cleaning and sanitization of all restroom facilities. We ask for patience as increased cleaning schedules are implemented to keep everyone safe.

9. Cherry Hill will Continue to Perform Security Checks at Park Entrances

Our employees will not touch or handle your belongings, so please help us by preparing to show us the inside of your bags, coolers, strollers, etc. No alcohol, glass containers, cigarettes/e-cigarettes, or weapons are allowed into the park, **and all children age 3 and under must be properly wearing a swim diaper AND swim diaper cover.** Pop up canopy tents are prohibited.

10. Season Pass Holders are Encouraged to use Digital Passes:

To help eliminate employee touch points on our park, guests need to have a recent picture uploaded to their account in order to use their passes. Season Pass holders can access their online account by [clicking here](#). Please have your barcodes ready to be scanned upon arrival at any ticket window.