

F.A.Q

1. **Pavilions and large group gatherings:**

In accordance with the Governors directive, gatherings of large groups are to be limited to no more than 50 people. Groups that have reserved pavilions with Cherry Hill that are planning on having more than 50 people are encouraged to contact the Cherry Hill Main Office for further information at (801) 451-5379. Pavilions will be sanitized and cleaned following each use. Guests are encouraged to bring their own disposable table coverings and maintain proper social distancing at all times.

2. **Discounts, Coupons, Pre-purchased or prize tickets won or attached to Season Passes:**

- a. All discounts and coupons that apply to All Day King and Splash passes will not be valid until Cherry Hill is able to return to normal All Day Pass operations. Cherry Hill does not offer discounts on Half Day pass rates. All Day discount rates will resume once we are able return to normal operations.
- b. Any guests who have valid complimentary All Day Passes are encouraged to wait until we can return to normal operations to use their free pass. Any guests that choose to use their All Day pass for one of the Half Day operating days may use their pass for only one (1) Morning or Evening Time slot. Time slots cannot be combined or rolled over if used during this time. This includes free All Day Splash Passes attached to Season Pass guests who purchased their Regular or Senior Season Passes BEFORE January 1, 2020. Please contact the Main office with additional questions.

3. **Miniature Golf and additional King of the Hill Activities:**

- a. Guests that purchase a Morning or Evening Half Day King of the Hill Pass or are King of the Hill Season Pass Holders will have access to play mini golf and access the open activities in the Jungle Maze area anytime during the day of their scheduled pass. These guests will need to stop by the Miniature golf or Jungle Maze office to verify availability and will be allowed to golf as soon as there is an available Tee-Time.
- b. Guests that wish to come to Cherry Hill for just a game of Miniature Golf (King of the Hill Season Pass holders or paying guests) may continue to do so by reserving their Tee Times at www.cherry-hill.com.

4. **Early Park Entrance:**

Guests are encouraged to arrive on time for their scheduled reservation. Entrance gates will be open a half hour before the pools and water attractions (10:00 am for Morning Half Day, 3:30 pm for Evening Half Day) to help eliminate lines at our entrances. Refunds will NOT be issued for guests that arrive late or do not show up for their scheduled reservation time. Please plan ahead and arrive accordingly.

5. **Changes to Online Reservation Procedures:**

Due to a high demand for reservations, Cherry Hill has updated its reservation procedures. Reservations will now be released daily, one week in advance. Reservations will be available beginning at 5 am each day, one week out. Guests that wish to reserve tickets to Cherry Hill are encouraged to do so early as reservations go quickly. We would also encourage our Season Pass holders to reserve no more that **3 time-slots** each week to ensure that all of our guests have an equal opportunity to enjoy our facility.